

Report to the Community

FISCAL YEAR 2023
JULY 2022 – JUNE 2023



United Ministries

From Our Executive Director



Lizzie Bebbler

"The program with United Ministries has allowed me to make changes in my life to become a better person. This program doesn't just give immediate assistance, it provides me with the opportunity to create a healthy, positive environment where I am able to address my own inner trauma to heal."

— Program Participant

Dear Friends,

As I reflect on the last year, I am filled with gratitude and enthusiasm:

For the hundreds of volunteers, board members, and donors who generously give of their time and treasure to make our work possible.

For our staff who show up every day to pour themselves into our participants on their journeys to self-sufficiency.

For all that lies ahead of us as we work to build a stronger Greenville community where everyone can thrive.

United Ministries' programs and services have evolved over the last 54 years and expanded to meet the needs of our community. These responsive changes have led us to sunset those things that no longer best serve our participants, and bring new life to things that equip them to navigate a way forward in this ever-changing world.

In order to ensure that our agency is prepared to meet the growing needs and continue to impact the lives of individuals and families in Greenville County, our Board of Directors recently adopted the following Strategic Focus Areas for the next four years (2023-2027):

Organizational Development

To strengthen the capacity of Board, Staff and Volunteers

Programs & Servicing

To offer exceptional emergency services and long-term self-sufficiency resources and tools

Communications & Awareness

To clarify our brand and enhance awareness and visibility across the Greenville Community

Resource Development

To strengthen collaborations and partnership while increasing financial capacity and stability

Operational Excellence

To incorporate the most effective best practices to enhance and strengthen organizational capacity

We believe that it truly takes the whole community serving the whole community for real change to happen. And while some days are weighted by the reality of those needs, at United Ministries we believe that hope propels us forward—radical hope! We invite you to continue on this journey with us as we look ahead—for all that is possible as we seek to build a community where everyone has the opportunity to thrive.

Joining together in that hope,

OUR MISSION

United Ministries is a direct service organization that serves individuals and families experiencing scarcity by providing basic needs for stability and support services to achieve self-sufficiency.

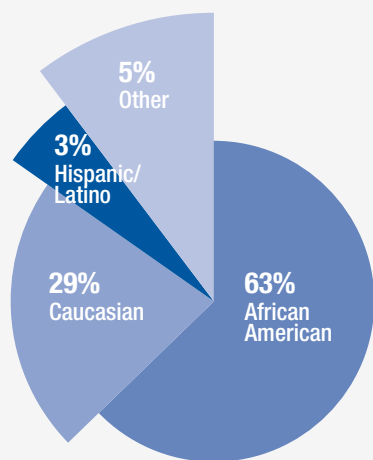
OUR MISSION

A Greenville Community working together to ensure that everyone has access to the resources and the opportunities to thrive.

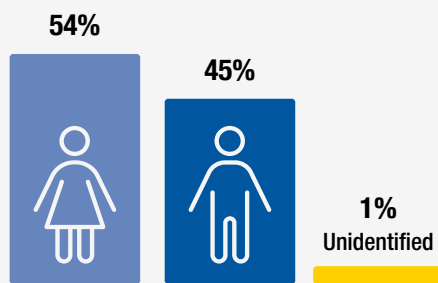
OUR IMPACT

Who We Serve

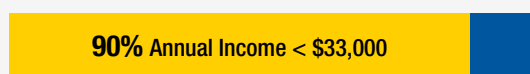
"The women and men at United Ministries in Greenville have changed my life. I have never met people that care so much and truly want you to succeed in everything you do."



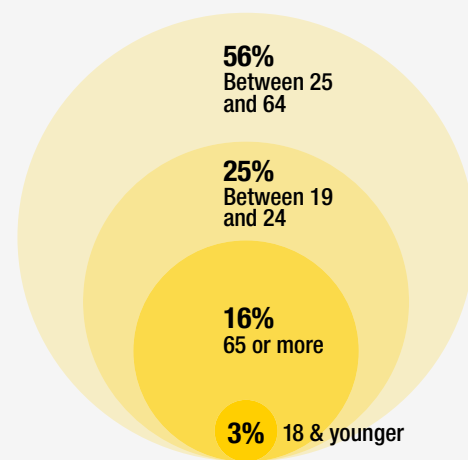
RACE/ETHNICITY



GENDER



ECONOMIC STATUS



AGE

How We Make a Difference

HOUSING PROGRAM

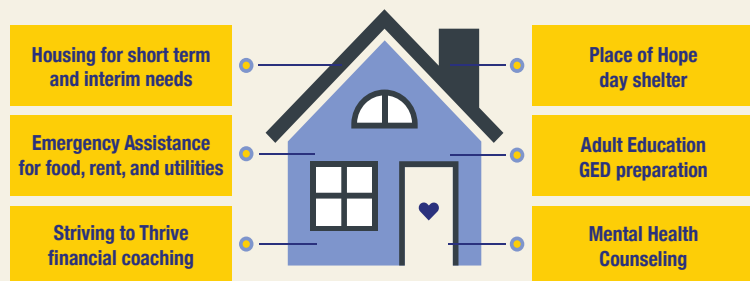
24	<i>Total Housing Units *</i>	Emergency Shelter	
35	<i>Families: 49 adults + 94 children</i>	24	<i>Families</i>
151	<i>Number of people housed</i>	11	<i>Weeks—Average Stay</i>
Direct Aid Rent and Utilities		Interim Housing	
563	<i>People Impacted</i>	21	<i>Families</i>
\$381,364	<i>Invested in Community</i>	2	<i>Years—Average Stay</i>
		Crisis Assistance	
1,386	<i>People Received Food</i>	948	<i>Chronically homeless adults served in Place of Hope Day Shelter (Showers / Laundry Services / Case Management)</i>

ASSET + INCOME BUILDING

115	<i>Participants Increased Savings</i>	54	<i>People Improved Their Credit Score</i>
\$2,661	<i>Average Saved per UM Participant</i>	186 pts	<i>Average Credit Score Increase</i>
\$306,037	<i>Total Amount Saved by Participants</i>	77	<i>People Obtained New Jobs</i>
Adult Education		Mental Health Counseling	
290	<i>People Served</i>	71	<i>People Received Counseling</i>
28	<i>GED Graduates</i>	391	<i>Total Counseling Sessions</i>
85%	<i>Official Exam Pass Rate</i>		

* At the beginning of the new fiscal year United Ministries expanded housing program to 36 total units. See the update in the Housing Expansion section of this report.

Housing Expansion



With the skyrocketing cost of rent and home prices, demand for United Ministries' housing programs continues to exceed our capacity. Thanks to the generosity of donors who gave through our 2023 Uniting for Change Luncheon and others who donated directly to our Housing program, we are adding **12 new units** to our Housing program – taking us to **36 housing units!**



"Y'all are a whole group of amazing people who genuinely care and understand others and work with a passion to truly help. Y'all have become the family we needed."

PROGRAM SPOTLIGHT

Mental Health Counseling

For the last 54 years, United Ministries has been serving the Greenville community. During this time, we have learned that financial self-sufficiency cannot be obtained and maintained without psychological self-sufficiency, they are inextricably tied. After efforts to refer participants to outside therapists were unsuccessful, we realized that United Ministries needed to offer mental health counseling alongside our traditional programming. We are pleased to have a licensed mental health therapist, Joel Koontz, on-site at United Ministries, offering counseling, free of charge, to all of our participants.

Joel believes "the process of change, any type, must include radical and reliable self-compassion

and curiosity. We don't learn this without first experiencing it. That's what UM offers its participants across all programs and what my position is most explicitly privileged to integrate. It is from this place that people can find resiliency. From making meaning of what hardship they have and are experiencing, to newly and more adaptively relating to themselves, others, and their purpose in the world."

At United Ministries we have created a warm, welcoming space where our participants feel accepted and valued. Our staff purposefully cultivates an environment of belonging for all who come to us, and it is our privilege to walk alongside them on their journey to financial and psychological self-sufficiency.



Joel Koontz & Family



Our Counseling Office



In April 2023, we celebrated our seventh annual Uniting For Change Luncheon.

Stephanie Land, author of “Maid: Hard Work, Low Pay, and a Mother’s Will to Survive” shared an engaging and powerful speech, calling the audience to elevate the conversations surrounding courage, determination, and the strength of the human spirit. Many thanks to the 1,200+ attendees who joined us, the 81 sponsors who supported the event, and to each person who continues to answer the call to join together as we unite for change in our community.



UNITING FOR CHANGE *Luncheon*

April 17 | 11:30 - 1:00
Greenville Convention Center

Radical Hope and **Rev. Jennifer Bailey**

We are so honored to have Rev. Jennifer Bailey speaking at our 2024 Uniting for Change Luncheon! You will get a chance to hear her insightful thoughts on radical hope and belonging.

Scan the QR
code to reserve
your spot



This year we bid farewell to our long-time volunteer, Claire Winkler who “retired” after serving as a volunteer for over 30 years with United Ministries.

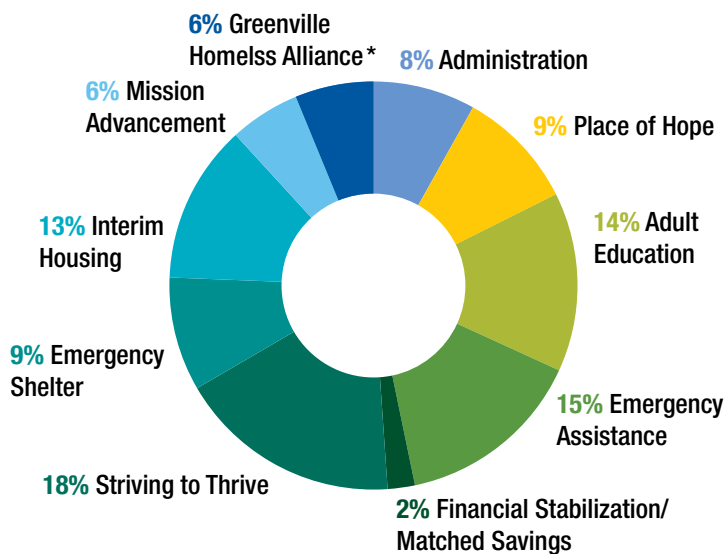
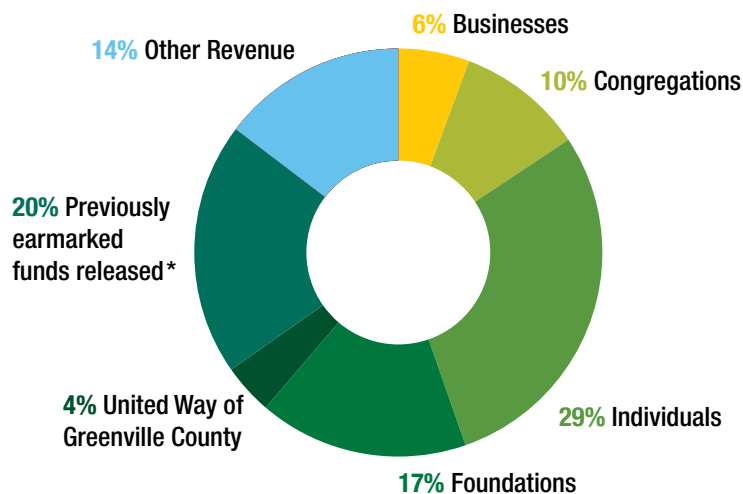
We were proud to dedicate the Emergency Assistance lobby in her honor. Thank you to Claire and all of our volunteers!



Volunteers serve important roles in the daily life of United Ministries. In fiscal year 2022-23, 412 volunteers served a total of 9,985 hours with us for an Economic Impact of \$317,536!

FISCAL YEAR BY THE NUMBERS

July 2022 – June 2023



TOTAL REVENUE

\$3,782,798

* Funds released from the Golden Opportunity Challenge and restricted funds from prior years.

TOTAL EXPENSES

\$3,492,150

* United Ministries is the official host agency for the Greenville Homeless Alliance (GHA), a collective impact group. GHA's fundraising and operations are separate from United Ministries.

WELCOMING OUR 2023 - 2024

Board of Directors

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P. McCrady Gwinn

Treasurer/Finance Committee Chair

Matt Puckett

Mission Advancement Committee Chair

Suzanne Sanders

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Isaiah Dunlap

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Will Huss

Cameron Covington Mackie

Myra Morant

Latonya Phillips

Michael Shain

Cheryl Szczesniak

Linda Twilley

Camp Wynn



Join in our work by
giving today at
United-Ministries.org

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Greenville, SC 29601

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United Ministries